PRIVACY INTERNATIONAL

62 Britton Street
London EC1M 5UY
United Kingdom
Phone +44 (0)20 3422 4321
www.privacyinternational.org

James C. Smith
President and Chief Executive Officer
Thomson Reuters Corporation
3 Times Square
New York, NY 10036
USA

Cc by email: david.crundwell@thomsonreuters.com;
david.girardin@thomsonreuters.com

27 June 2018

Dear James C. Smith

We are writing to again express our concerns and seek urgent clarifications regarding your companies' contractual relationships with United States immigration authorities.

As you will be aware, on 21 June we sent you and Thomson Reuters Corporate Affairs department a letter asking specific questions regarding such contractual relationships, and calling on Thomson Reuters to make explicit and clear commitments to not provide products or services which may be used to enforce cruel, arbitrary, and disproportionate measures.

In the letter, we provided documents showing that US Immigration and Customs Enforcement Detention Compliance and Removal office currently has contracts with both West Publishing Corporation and Thomson Reuters Special Services for contracts both worth over $6 million, for "access to license plate reader database" and for "subscription data services". West Publishing Corporation also has a contract worth over $20 million to provide ICE with access to the Consolidated Lead Evaluation and Reporting (CLEAR) system), allowing the agency with access[1] to a "vast collection of public and proprietary records" including phone records, consumer and credit bureau data, healthcare provider content, utilities data, DMV records, World-Check listing, business data, data from social networks and chatrooms, and "live access to more than 7 billion license plate detections"[2].

On 22 June, we received a response from Stephen Rubley, CEO of Thomson Reuters Special Services.

To be clear, the response does not address any of our specific questions. Further, we are disappointed to have so far not received a response from West Publishing Corporation, or from Thomson Reuters itself.

The response makes clear that instead of committing to not providing products or services which may be used to enforce cruel, arbitrary, and disproportionate measures, TRSS is instead committed to ensuring its customers merely have "specific legally

[1] https://www.thomsonreuters.com/content/dam/openweb/documents/pdf/legal/fact-sheet/clear-brochure.pdf
[2] https://legalsolutions.thomsonreuters.com/law-products/solutions/clear-investigation-software/law-enforcement

permissible uses prior to being granted access to any data", and that its core values consist of "independence, integrity, and freedom from bias" as "governments and public policy change".

We are disappointed that Thomson Reuters will not make any further and specific commitments.

As a result, we are again asking Thomson Reuters, "The Answer Company", to confirm:

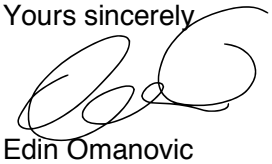
1. Whether any of the company's or company subsidiaries' products or services are being or have been used by US authorities to identify families for immigration enforcement purposes, including parents potentially separated from their children.
2. What human rights impact assessments of the company's or company subsidiaries' products or services have been completed, if any?
3. Whether Thomson Reuters Corporation will commit to not providing products or services to US immigration agencies which may be used to enforce such cruel, arbitrary, and disproportionate measures.
4. Whether Thomson Reuters Corporation will commit to not providing products or services to agencies worldwide which may be used to enforce cruel, arbitrary, and disproportionate measures.

In addition to the above questions, we would appreciate if you could specify by what framework does Thomson Reuters Corporation ensure that its subsidiaries abide by the Thomson Reuters Trust Principles.

As we outlined in our previous letter, the Trump Administration's "zero-tolerance" policy is not only a clear moral failure, it is also in violation of the US's international commitments.

We therefore look forward to your quick response.

Yours sincerely



Edin Omanovic
Privacy International